PRIVACY POLICY

Soccer Vacations

Effective date: August 3, 2026

This Privacy Policy explains how Culture Club Travel Agency, LLC, doing business as Soccer Vacations ("Soccer Vacations," "we," "us," or "our"), collects, uses, shares, and protects personal information when you visit soccervacations.com, submit an inquiry, join our mailing list, or communicate with us.

1. Information We Collect

We collect information you provide directly to us and limited information collected automatically when you use our website.

Information you provide

- Contact information, such as your name, email address, telephone number, and mailing address.
- Travel inquiry information, such as destinations, preferred dates, number of travelers, ages of travelers when relevant, budget, match or event interests, hotel preferences, and special requests.
- Communications you send to us through forms, email, telephone, social media, or other channels.
- Marketing preferences, such as whether you want to receive trip alerts, newsletters, or promotional messages.
- Booking-related information that you provide when we assist with travel arrangements. Payment card information is generally collected and processed by the applicable booking, ticketing, payment, or travel supplier rather than stored directly by Soccer Vacations.

Information collected automatically

- Device and browser information, IP address, approximate location derived from IP address, pages viewed, referring pages, date and time of visits, and interactions with the website.
- Cookie and similar technology information used for website operation, analytics, security, preferences, and marketing measurement.

2. How We Use Personal Information

- To respond to inquiries and provide requested travel planning, ticketing, hotel, transportation, sightseeing, and related services.
- To prepare quotes, coordinate travel arrangements, communicate about a trip, and provide customer support.
- To send newsletters, trip alerts, offers, or other marketing communications when permitted by law. You can unsubscribe at any time.
- To operate, maintain, secure, troubleshoot, and improve our website and services.
- To analyze website use and measure the effectiveness of our advertising and communications.
- To prevent fraud, protect our rights and users, enforce agreements, and comply with legal, tax, accounting, regulatory, and recordkeeping obligations.

3. How We Share Personal Information

We share personal information only as reasonably necessary for the purposes described in this Policy, including with:

- Travel and event suppliers, including hotels, airlines, transportation companies, tour operators, ticket providers, stadium-tour providers, destination partners, and other suppliers needed to fulfill or quote requested services.
- Technology and business service providers, including website hosting, email, customer relationship management, analytics, advertising, payment processing, document storage, communications, and cybersecurity providers.
- Professional advisers, such as accountants, attorneys, insurers, and auditors.
- Government authorities, law enforcement, courts, or other parties when disclosure is required by law or reasonably necessary to protect rights, safety, or property.
- A buyer, successor, or other party involved in a merger, financing, acquisition, reorganization, sale of assets, or similar business transaction.

Soccer Vacations does not knowingly sell personal information for money. We do not use information submitted through our inquiry forms for cross-context behavioral advertising. Certain website, analytics, or advertising providers may collect information through cookies or similar technologies subject to their own practices and your available cookie or browser controls.

4. White-Label and Third-Party Booking Platforms

Our website may link to or display booking tools operated by third-party suppliers under a Soccer Vacations-branded or white-label experience. When you enter information into a third-party booking or checkout platform, that supplier may collect and process your information directly. The supplier's privacy policy and terms apply to the information it collects and to the transaction it processes.

We may receive booking details, contact information, transaction status, commission information, or customer-service information from the supplier so that we can assist you and administer the relationship. Before submitting information or payment, review the privacy policy and terms displayed on the booking platform.

5. Cookies and Analytics

We and our service providers may use cookies, pixels, tags, and similar technologies to keep the website functioning, remember preferences, understand traffic and usage, prevent misuse, and measure marketing performance. You can adjust cookie settings through any cookie controls offered on the website and through your browser. Blocking some cookies may affect website functionality.

6. Email and Marketing Choices

You can unsubscribe from marketing emails by using the unsubscribe link in the message or by contacting us. Even after you opt out of marketing, we may still send non-promotional communications related to an inquiry, booking, payment, customer service matter, or legal obligation.

7. Data Retention

We retain personal information for as long as reasonably necessary to provide services, maintain business and tax records, resolve disputes, enforce agreements, comply with legal obligations, and protect against fraud. Retention periods vary based on the type of information, the nature of the relationship, supplier requirements, and applicable law. When information is no longer needed, we take reasonable steps to delete, de-identify, or securely dispose of it.

8. Data Security

We use reasonable administrative, technical, and physical safeguards appropriate to the nature of the information we maintain. No website, transmission, or storage system is completely secure, so we cannot guarantee absolute security. Do not send sensitive payment card, passport, or government identification information through an unsecured website inquiry form or ordinary email unless we specifically request it through an appropriate secure method.

9. Your Privacy Choices and Rights

Depending on where you live and subject to applicable law, you may have rights to request access to, correction of, deletion of, or a copy of certain personal information; to object to or restrict certain processing; or to withdraw consent. You may also have the right to appeal a decision or submit a complaint to an applicable privacy regulator.

To make a privacy request, email goal@soccervacations.com with the subject line "Privacy Request." We may need to verify your identity before completing a request. We will not discriminate against you for exercising an applicable privacy right.

10. Children's Privacy

Our website and services are not directed to children under 13, and we do not knowingly collect personal information directly from children under 13 through the website. A parent, guardian, or adult traveler may provide information about a minor when reasonably necessary to plan or book travel. If you believe a child under 13 has provided information directly to us without appropriate authorization, contact us so we can review and delete it as appropriate.

11. International Visitors and Transfers

Soccer Vacations is based in the United States. If you access the website from another country, your information may be transferred to, stored in, or processed in the United States and in countries where our suppliers and service providers operate. Those countries may have privacy laws different from the laws where you live. Where required, we use appropriate measures for international transfers.

12. Third-Party Websites and Social Media

Our website may contain links to third-party websites, booking platforms, social media services, or embedded content. We do not control those third parties and are not responsible for their privacy, security, or content practices. Review their privacy policies before providing personal information.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically. The effective date at the top shows when it was last revised. Material changes may be communicated through the website or by another appropriate method.

14. Contact Us

Culture Club Travel Agency, LLC, doing business as Soccer Vacations

Website: soccervacations.com

Email: goal@soccervacations.com

Maryland, United States

Implementation note: This document is a practical business template and not legal advice. It should be reviewed against the actual tools, cookies, suppliers, booking flows, and jurisdictions used by Soccer Vacations.